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Alibaba Cloud Administration Guide

FortiAuthenticator 6.5.0

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Change log

Date	Change Description
2023-02-13	Initial release.

About FortiAuthenticator on Alibaba Cloud

FortiAuthenticator is designed specifically to provide authentication services for firewalls, SSL and IPsec VPNs, wireless access points, switches, routers, and servers. FortiAuthenticator includes RADIUS and LDAP server authentication methods, and SAML, which is used for exchanging authentication and authorization data between an Identity Provider and a Service Provider. Authentication servers are an important part of an enterprise network, controlling access to protected network assets, and tracking users' activities to comply with security policies.

FortiAuthenticator is not a firewall; it requires a FortiGate appliance to provide firewall-related services. Multiple FortiGate units can use a single FortiAuthenticator appliance for Fortinet Single Sign-On (FSSO) and other types of remote authentication, two-factor authentication, and FortiToken device management. This centralizes authentication and FortiToken maintenance.

FortiAuthenticator provides an easy-to-configure remote authentication option for FortiGate users. Additionally, it can replace the FSSO Agent on a Windows AD network.

FortiAuthenticator for Alibaba Cloud delivers centralized, secure two-factor authentication for a virtual environment, with a stackable user license for the greatest flexibility. Supporting from 100 to 1 million+ users, FortiAuthenticator for Alibaba Cloud supports the widest range of deployments, from small enterprise right through to the largest service provider.

Instance type support

FortiAuthenticator for Alibaba Cloud can be deployed as VM instances. Supported machine types may change without notice.

Licensing

FortiAuthenticator for Alibaba Cloud supports the bring your own license (BYOL) model. Licenses can be obtained through any Fortinet partner. If you don't have a partner, contact alisales@fortinet.com for assistance in purchasing a license. This license model is stackable, allowing you to expand your VM solution as your environment expands.

For additional information on the FortiAuthenticator stackable license model, see the FortiAuthenticator datasheet.

Deploying FortiAuthenticator on Alibaba Cloud

This guide provides step-by-step instructions for successful deployment and initial configuration of FortiAuthenticator for Alibaba Cloud:

- Deploying FortiAuthenticator from the Alibaba Cloud Marketplace on page 6
- Connecting to FortiAuthenticator on page 9
- Installing a valid license on page 11
- Upgrading FortiAuthenticator firmware on page 12

Deploying FortiAuthenticator from the Alibaba Cloud Marketplace

- 1. Log in to the Alibaba Cloud Marketplace with your account and search for FortiAuthenticator in your search box.
- 2. Select the Fortinet FortiAuthenticator BYOL Authentication Service option in the results page .



- **3.** On the FortiAuthenticator *Service* page, click *Choose Your Plan*. You will be directed to the *Basic Configurations* page.
- 4. Configure the following on the *Basic Configurations* page.
 - a. In Billing Method, select your preferred billing method.
 - b. In Region, choose the region where you want to deploy your VM.
 - **c.** In *Instance Type*, select *X86-Architecture* as the architecture type, any category that matches your need, and an instance family.

FortiAuthenticator will not run on under 1GB of RAM, so it at least 2GB of RAM is recommended. (Although FortiAuthenticator will run on 1GB of RAM, it may encounter performance issues when many users are

present).

	Quick Launch Custom Launch			History 🗄 Pricing 💪
1 Basic Configurations	2 Networking	3 System Configurations (Optional)	Grouping (Optional)	5 Preview
Billing Method	Subscription Pay-As-You-Go O You can enable the No Feet for Stopped Instances (VPC-connected) feature for pay-as-you-go Reserved instances can be applied to pay-as-you-go instances to provide billing discounts and			
	US (Silicon Valley) Random Zone B (5) Zone A (13) Instances: deployed in different regions cannot communicate with each other. Select a region	that is close to your clients to reduce network latency and impro	ve connection quality. ①	
Instance Type Instance families Select a configuration Instance types available for each region Request higher specifications for you-an- you go instances	Current Generation All Generations Filter Select a type 	i Instance	puration thy-Level (Shared) Recommended	
	⑦ Family ○ Instance Type vCPUs \$ Memory \$ Average E CPU Perfet CPU Perfet CPU Perfet CPU Perfet CPU Perfet	Internal Packet Asseline Clock Speed Bandwidth Forwarding prmance \$	Storage IOPS UPv6- Physical Processor supported	
	· · ·	Gbps		>
	Burstable Type t6 ecs.t6-c1m4.2xlarge 8 vCPUs 32 GiB 40 %	2.5 GHz Up to 4 400,000 PPS Gbps	- Yes Intel(R) Xeon(R) Platinum 8269CY	
	Shared Balanced Type ecs.mn4.small 1 vCPUs 4 GiB - mn4	2.5 GHz 0.5 Gbps 50,000 PPS	- No Intel Xeon ES-2682v4 / Intel Xeon(Skylake) Platinum	8163
	Shared Balanced Type ecs.mn4.large 2 vCPUs 8 GiB -	2.5 GHz 0.5 Gbps 100,000 PPS	- No Intel Xeon E5-2682v4 / Intel Xeon(Skylake) Platinum	8163

- d. In Image, select Marketplace Image.
- e. In *Storage*, click *Add Disk* to add a data disk. A disk is required in order for the FortiAuthenticator-VM to boot successfully. The example below includes a 60 GB data disk, but smaller disk sizes are supported. If you require regular backups of FortiAuthenticator, you can configure the *Snapshots* sections accordingly.
- f. Click Next: Networking.
- 5. Configure the following on the *Networking* page:
 - a. In Network Type, either use an existing VPC or create a new one by clicking on the link for the VPC console.
 - **b.** In *Public IP Address*, you **must enable the Public IP Address** field or else FortiAuthenticator will not be reachable from any public network.
 - c. In Bandwidth Billing, select whether you want to Pay-By-Traffic or Pay-By-Bandwidth.
 - d. In Security Group, add security groups to the instance to limit the type of traffic that can access the instance.
 - e. All remaining configuration options can be left to the default settings.
 - f. Click Next: System Configurations.

lastic Compu	te Service (ECS)	Quick Launch	Custom Launch					() Purchase History 🗄 Pricing	👍 Buy Disk
•	Basic Configurations -		2 Networking		3 System Configurations (0	Optional)	4 Grouping (Optional)	5 Preview	
	Network Type	VPC							
	Learn more	and the fact spectrum	(1999) and Changel	▼ 0	with the second of the second s	•	O Private IP Addresses Available: 241,		
		To create a new VPC, g	to the VPC console.	VSwit	tch Zone: Silicon Valley Zone A VSwitch CI	DR Block: 192.168.0.0/24			
	Public IP Address	Assign Public IP A	lddress						
	Bandwidth pricing	The system will autom	atically allocate an IP address. In additi	ion, you can use a more flexible EIP	solution. Click here to learn more about how	w to attach an EIP >			
	Bandwidth Billing	Pay-By-Traffic	Pay-By-Bandwidth						
		Bandwidth is billed ba	sed on the amount of data used in GB	by hour. Ensure that your account h	has sufficient balance.				
	Peak Bandwidth	1M O	° 25M	о 50М	° 75M	° 100M	- 10 + Mbps		
			s up to 5 Gbit/s protection against DDo						
		The data transfer plan	is a great deal for reducing the traffic o	ost generated by your ECS/EIP/SLB	i instances. Buy a data transfer plan>.				
	Security Group Security group limits	Reselect Security G	roup 💿 A security group function	ns similarly to firewalls and is used	to set network access controls for one or mo	ore ECS instances. You can go t	o the Security Groups page in the ECS console to	create a security group. Learn more.	
	Learn more	Security Group 1).	sg-rj9h6nc313zv6ymutpm7 (contains	11 instances, and 1989 more instan	ces can be added.)				
		Ensure that your se	curity group has port 22 (Linux) or 338	9 (Windows) configured in its allow	rules. Otherwise, you will not be able to rem	notely connect to the ECS insta	nce. You can add security group rules to your sec	urity group in the ECS console.	
	Elastic Network	Default ENI							
	Interface	VSwitch andrew-test	-vswitch		Auto-assign IP Addresses	 Release with Instance 			
B	andwidth: 10Mbps Pay-By-Traffi	c		Total: \$ 0.125 USD per Hour	Marketplace Image Fees \$ 0.000 USD per H	Internet Traffic Fees () \$ 0.07	7 USD per GB Prev: Basic Configurations	Next: System Configurations	Preview

6. On the *System Configurations* page, you can create a key pair to access FortiAuthenticator via VNC (or use an existing key pair), and you can give your instance a custom name and description.

ic compute service (ECS)	Quick Launch Custom Launch
Basic Configurations	
Logon Credentials	Key Pair Password Set Later
Key Pair 🕲	FAC-QA-KeyPair1 0 Create Key Pair Learn more.
Instance Name	FAC-Test-Instance
Description	The name must be 2 to 128 characters in length, and can contain letters, digits, periods (.), underscores (.), colons (), and hyphens (-). It must start with a letter.
Host 🕥	The description must be 2 to 256 characters in length and cannot start with https://. Enter a hustname. Enter a hustname. For Linux systems and other operating systems: The name must be 2 to 64 characters in length. It can costain several segments delimited by periods (.). Each segment can not all dowed. The name curve that or end with a period (.) or hyperbolic (.).
Sequential Suffix	Add Sequential Suffix to Instance Name and Hostname ①
Release Protection	Prevent users from releasing the instance insolvertently by using the console or API
Advanced (based on insta	nce RAM roles or cloud-imit) Show

7. Click on the *Preview* button to preview the setup and then click on the *Create Instance* button to deploy the instance after accepting the terms of service.
Elastic Compute Service (ECS) Quick Lands Catero Lands

Configurations Selected					
Basic Configurations	Billing Method : Pay-As-You-Go Quantify : U.Witz Data Disk : Umit(c)	Region : Silicon Valley Zone A Image : Fortinet FortiAuthenticator (BYOL) Authentication Service 6.0.4	Instance Type : Shared Balanced Type mod / ecs.mn4.large (2vCPU 8GB) System Disk: Ultra Disk 40GB,Release with Instance		
Networking 🖉	Network Type : VPC Network Billing Method : Pay-By-Traffic 10Mbps	VPC : Security Group : 1), sg-rjöhönc312avöymutpm7	VSwitch :		
System Configurations	Logon Credentials : Key PainFAC-QA-KeyPair1	Instance Name : FAC-Test-Instance	Description : FAC v6.0.4 Build		
	Save as Launch Template O View Open APT O Save as ROS Template O				
Automatic Release	Automatic Release The ECS instance will be released at the time you specified. After the instance is neleased, its data and IP addresses will not be retained and cannot be retrieved.				
Terms of Service	CCS Terms of Service and Product Terms of Service Image Product Terms of Use				
Bandwidth: 10Mbps Pay-By-Traff					

Deployment will take approximately 10-15 minutes to complete depending on the number of CPUs and the size of the data disk selected. Once complete, you can access the FortiAuthenticator through its public IP. The default credentials are:

- Username: admin
- Password: <instance ID>

lastic Compute Service	Instances				
Iverview	 Select an instance attribute or er 	iter a keyword	Q, Tags		
ivents	T Filters: Instance ID: i-rj93j7s	Clear			
ags					
lesource Orchestration 🕑 🚥	Instance ID/Name	Tag Monitoring Zone 👻	IP Address	Status 👻 👻	Specifications
Service	FAC-Test-Instance	🐃 🛆 🗠 Silicon Valley Zone	A 47.254.39.173(internet) 192.168.0.162(Private)	●Running VPC	2 vCPU 8 GiB (I/O Optimized) ecs.mn4.large 10Mbps (Peak Value
nstances & Images ^	Start Stop Rest.			Morea	

Connecting to FortiAuthenticator

To connect to the FortiAuthenticator-VM instance, you require the instance's public IP address, the key pair, and an SSH client.

Reviewing the FortiAuthenticator instance state

After launching the FortiAuthenticator-VM instance from the Alibaba Cloud Marketplace, take note of the instance's public IP address.

Connecting to FortiAuthenticator using SSH and key pair from a Linux environment

1. Using SSH, initiate a connection to the FortiAuthenticator-VM with the following command: ssh -i "<keypair_file_location>" admin@<public_IP>

For additional information on connecting to your instance from a Linux environment, see Connecting to Your Linux Instance Using SSH.

Connecting to FortiAuthenticator using SSH and key pair from a Windows environment

This section details how to connect to the FortiAuthenticator-VM using PuTTY, a free SSH client. Before you can connect to the FortiAuthenticator instance, you must convert your private key to (.ppk) format required by PuTTY. For more information, see Convert Your Private Key Using PuTTYgen.

- 1. Open PuTTY.
- 2. In the Category pane, expand Connection, expand SSH, and then click Auth.
- 3. Click Browse , select the . ppk file for your key pair, and then click Open.
- 4. In the Category pane, click Session.
- 5. For Host Name (or IP address), type admin@<ip_address>.

6. Ensure Port is set to 22.

😵 PuTTY Configurati	on		? ×
Category:			
	^	Basic options for your PuTTY se	ession
Logging		Specify the destination you want to conne	ect to
- Keyboard		Host Name (or IP address)	Port
···· Bell		admin@54.89.63.116	22
Features ⊡ ·· Window		Connection type: Raw Telnet Rlogin SS	H 🔿 Serial
···· Appearance ···· Behaviour		Load, save or delete a stored session	
···· Translation		Saved Sessions	
Selection			
Colours		Default Settings	Load
Connection Data			
Proxy			Save
···· Telnet			Delete
Rlogin			
SSH			
···· Host keys		Close window on exit: Always Never Only on o	clean exit
⊡ Cipher ⊕ Auth	~		
About	Help	Open	Cancel

- 7. Click Open.
- **8.** PuTTY displays a security alert that asks whether you trust the host you are connecting to. Click **Yes**. The PuTTY SSH terminal window opens.

For additional information on connecting to your FortiAuthenticator-VM instance from a Windows environment, see Connecting to Your Linux Instance from Windows Using PuTTY.

Change the FortiAuthenticator administrator password

Fortinet recommends changing the default admin password after successfully connecting to the FortiAuthenticator-VM. To change the admin password, execute the following command in the open SSH session:

execute restore-admin <new_password>

Connect to FortiAuthenticator UI

- 1. In a web browser, navigate to https://<AC-FAC-Public_IP>.
- 2. When you connect, your web browser might display a security warning related to the certificate not being trusted. This warning is normal and is due to the certificate being self-signed, rather than being signed by a valid certificate authority. Verify and accept the certificate, either permanently or temporarily, and proceed to https://<public_IP>.
- 3. On the Login page, for Username, enter admin. For Password, enter the Alibaba Cloud instance ID.
- 4. Click Login.

Installing a valid license

FortiAuthenticator-VM runs in evaluation mode until it is licensed. Before using the FortiAuthenticator VM you must enter the license file that you download from the FortiCloud portal upon registration.

Registering and downloading your license

After placing an order for FortiAuthenticator-VM, a license registration code is sent to the email address used in the order form. Use the license registration code provided to register the FortiAuthenticator-VM with FortiCloud.

Upon registration, download the license file. You will need this file to activate your FortiAuthenticator-VM. You can configure basic network settings from the CLI to complete the deployment. Once the license file is uploaded, the CLI and UI are fully functional.

- 1. Go to the FortiCloud portal and create a new account or log in with an existing account.
- 2. In Asset Management, select Register Product, or click the Register More button.
- 3. Provide your registration code:
 - a. Enter your product serial number, service contract registration code, or license certificate number.
 - **b.** Choose your end user type as either a government or non-government user.
 - c. Click Next.
- 4. Specify your registration information:
 - a. If you have purchased a support contract for your product, enter the support contract.
 - b. Enter a description to help identify the product.
 - c. Enter the IP address of the FortiAuthenticator VM.
 - d. Select a Fortinet Partner.
 - e. Specify the asset group.
 - f. Click Next.

As a part of the license validation process, the IP address of the FortiAuthenticator VM instance is compared to the IP information in the license file. If a new license has been imported or the IP address has been changed, the FortiAuthenticator VM must be rebooted in order for the system to validate the change and operate with a valid license.

- 5. The Fortinet Product Registration Agreement page displays. Select the check box to indicate that you have read, understood, and accepted the service contract. Click Next.
- 6. The Verification page displays. Select the checkbox to indicate that you accept the terms. Click Confirm. Registration is now complete and your registration summary is displayed.
- 7. On the **Registration Complete** page, download the license file (.lic) to your computer. You will upload this license to activate the FortiAuthenticator VM.

Note: After registering a license, Fortinet servers can take up to 30 minutes to fully recognize the new license. When you upload the license file to activate the FortiAuthenticator VM, if you get an error that the license is invalid, wait 30 minutes and try again.

Upload the license file to FortiAuthenticator-VM

- 1. Log into the FortiAuthenticator-VM from a browser.
- 2. Navigate to System > Administration > Licensing.
- 3. Click Upload a file and locate the license file (.lic) on your computer. Click Upload to upload the license file.

The VM registration status appears as valid after the license has been validated.

As a part of the license validation process, the IP address of the FortiAuthenticator-VM instance is compared to the IP information in the license file. If a new license has been imported or the IP address has been changed, the FortiAuthenticator-VM must be rebooted in order for the system to validate the change and operate with a valid license.

Upgrading FortiAuthenticator firmware

The FortiAuthenticator image available on Alibaba Cloud Marketplace might not include the latest firmware available for FortiAuthenticator. Upgrade the firmware of your FortiAuthenticator-VM after deployment to ensure that you have the latest features, functionality, and fixes available.

- 1. Log into FortiCloud and download the latest firmware to your local computer.
- 2. Log into the FortiAuthenticator-VM from a browser.
- 3. Navigate to System > Administration > Firmware Upgrade.
- 4. Click Upload a file, locate the firmware image on your local computer, and click Open.
- 5. Click Upload.

The firmware image uploads from your local computer to the FortiAuthenticator-VM, which will then reboot. For a short period of time during this reboot, the FortiAuthenticator-VM is offline and unavailable for authentication.



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